

Report of the Director – Finance and Corporate Services

1. Purpose of report

- 1.1. This report outlines the Quarter 1 position in terms of financial and performance monitoring for 2026/27.
- 1.2. Whilst it is early in the financial year the projected year-end position is healthy with a projected revenue budget efficiency of £0.379m mainly due to additional investment interest and grant income. Similarly, the capital programme is projecting a £1.203m underspend position with schemes having to be reprofiled for 2027/28.
- 1.3. The Council has received the Local Government Reorganisation (LGR) decision, which will create two unitary authorities and divide Rushcliffe between them through a boundary change. This will add complexity, increase demands on officers and is likely to require additional resources. Although the Council has prudently built a reserve (£1.199m) for these pressures, the full costs remain unknown; available underspends will be used to supplement the reserve.
- 1.4. Other significant challenges include rising costs, growing demand for services and the need to balance budgets without compromising service quality. The Council must therefore continue to exercise due diligence in monitoring its finances and performance and take prompt action where an adverse position arises.
- 1.5. The report also introduces more procurement information to improve transparency with procurement key performance indicators (KPIs).
- 1.6. The current Corporate Strategy will go through to March 2028 as there is less than two years to vesting day when Rushcliffe Borough Council ceases as a borough council. Overall progress against the Corporate Strategy remains positive, with strong momentum across priority areas. Delivery is broadly on track, with several strategic objectives achieved or showing measurable improvement during the period.

2. Recommendation

It is RECOMMENDED that the Corporate Overview Group scrutinises:

- a) the projected revenue budget efficiency for the year of £0.379m and proposals to appropriate this to the LGR Reserve given the risks surrounding LGR (paragraph 4.13)
- b) the projected capital budget efficiencies of £1.203m including the budget changes in Appendix E
- c) the projected underspend on Special Expenses of £2k (paragraph 4.8)
- d) the procurement KPIs to judge whether further information is required
- e) performance exceptions, to judge whether further information is required.

3. Reasons for Recommendation

- 3.1. To demonstrate good governance in terms of scrutinising the Council's on-going performance and financial position.

4. Supporting Information

Revenue

- 4.1 Table 1 below summarises the main variances with a full summary of all significant variances over £25k at **Appendix B**.
- 4.2 At Quarter 1 2026/27 there is a projected net revenue efficiency of £0.379m. Significant variances are highlighted in Table 1, arising mainly from additional investment interest £0.205m, additional grant income £0.292m, increased income from glass recycling due to negotiation of a new contract with significantly higher rates per tonne and a resulting budget efficiency of £0.175m.
- 4.3 Efficiencies are offset by increased cost of diesel/HVO £0.146m and homelessness prevention £0.174m.
- 4.4 The current forecast assumes the continued use of HVO. Recent increases in HVO prices could increase this overspend to around £204k. While both diesel and HVO prices are subject to the same market pressures and generally fluctuate in the same direction, HVO attracts a significant price premium. Price fluctuations are particularly relevant due to the current conflict in the gulf with price changes (both up and down) currently occurring on a weekly basis. Based on current prices, reverting to diesel from September could reduce the projected overspend to approximately £81k. However, any decision to switch back to diesel would need to be balanced against the Council's carbon reduction objectives, as this would increase fleet emissions compared with the continued use of HVO.
- 4.5 Some homelessness prevention schemes such as Rough Sleeping Initiative (RSI) and Rough Sleeping Accommodation Programme (RSAP) which were previously centralised are now fulfilled by RBC, additional funding allowance was made within the settlement, but these costs were unknown and not included in the budget.

- 4.6 The net efficiency represents a variance of 2.13% against budgeted net service expenditure. Appendix A sets out proposals to earmark funding for additional cost pressures and financial challenges, primarily to support LGR and the creation of a Building Control Reserve using safety levy grant income received (see paragraph 4.13).

Table 1 – Significant revenue variances

Directorate	Projected in year cost/(efficiency) £000	Reason
Chief Executive	34	£42k overspend in Legal arises due to temporary use of agency to cover vacant Monitoring Officer post and external legal support to cover demand. Risk that costs may increase depending on timing of recruitment and additional support required.
Development & Economic Growth	(35)	Efficiencies arise from; salaries underspends in BSU £55k and Property £57k due to staff turnover and vacancy and a £27k efficiency on Electricity at Rushcliffe Arena due to installation of Solar Panels. These are offset by overspends in planning caused by a projected shortfall in general planning income £50k, additional costs re Gamston SPD £45k (this will be released from planning appeals reserve).
Finance & Corporate	(294)	Efficiencies arise from additional interest £205k, change of payroll provider £27k, salary savings in IT due to staff turnover and vacancy £31k, housing benefits £57k (based on initial estimate compared to budget). These are offset by an overspend of £57k due to two growth posts in Finance to support LGR; Data Analyst and Finance Business Partner (£37k to be funded from LGR reserve).
Neighbourhoods	208	Overspends arise from increasing cost of diesel/HVO £146k, projected shortfall in Garden Waste income £39k, home alarms £23k and taxi licensing £26k, spend on Homelessness Prevention £174k (partly offset by asylum grant below), legal costs relating to Environmental Health cases £41k (risk of additional costs depending on outcome of cases). These are offset by salary savings due to vacancy in waste and streetwise £60k, increased income from glass recycling £175k, additional football income £34k and NDR at East Leake £31k variance to estimated budget. Remaining overspend made up of a number of small variances.
Other Grant Income	(292)	Additional grant income awarded - Asylum support grant £60k, Internal Drainage Board grant £39k, New Burdens; Renters Rights £60k, Building Safety Levy £133k (create Building Control Reserve).
Collection Fund	0	
Projected (under)/over spend	(379)	

- 4.7 The most significant pressure on the Council's budget is the LGR transition. A reserve was established to help meet these costs, with a balance of £1.199m at 1 April 2026. Some of the reserve will be used during the year to fund additional posts, while in-year efficiencies will be used to replenish it, as set out in paragraph 4.13.
- 4.8 **Appendix C** shows the Outturn position on the **Special Expenses** budget. The year end position is a budget efficiency of £2k. This is due to increased income from the introduction of tennis memberships at Bridgford Park £7k. Offset by increase in business rates of £5k compared to the budget.

Capital

- 4.9 The opening capital budget was £7.098m this has been revised to £10.725m, an increase of £3.627m, mainly due to carry forwards from 2025/26 £3.494m. A full list of all budget adjustments can be seen in **Appendix E**.
- 4.10 Table 2 below summarises the main variances, with a full summary of all significant variances at **Appendices D and F**.

Table 2 – Significant capital variances

Directorate	Projected in year cost/(efficiency) £000	Reason
Development & Economic Growth	(613)	£200k ROT Masterplan not yet committed, £209k Rushcliffe Oaks PV undergoing evaluation. Potential to reprofile to 27/28.
Neighbourhoods	(590)	£136k variance on Arena Solar Panels, costs less than original estimate (corresponding reduction in grant funding); £114k variance on Vehicle Acquisition but this sum will be needed in 27/28; and £77k variance on Support for RHPs which will also be needed in 27/28.
Finance & Corporate Services	-	0
Contingency	-	0
	(1,203)	

Pressures Update

- 4.11 Inflation remains slightly above the Bank of England's target of 2%, at 2.8% in June 2026, a decrease from 3.4% in March. The budget assumed inflation of 3% for the majority of index linked costs. Cost pressures and economic uncertainty continue for the Council, businesses and residents, as international conflict continues in the Middle East and Ukraine. This could also impact collection rates and income from discretionary services, these continue to be monitored closely. Table 3 shows a mostly improved position from last year, it is worth noting that collection is becoming increasingly challenging and nationally rates are declining, this highlights the effectiveness of the Councils robust processes as it strives to continue to have amongst the best collection rates for Council Tax and Business Rates nationally.

Table 3 – Collection Rates Quarter 1

Description	Q1 2026/27	Q1 2025/26	Increase/(Decrease)
Sundry Debtors	96.76%	96.68%	0.08%
Council Tax	29.10%	29.30%	-0.20%
Business Rates	40.20%	39.30%	0.90%

- 4.12 Interest rates remain high at 3.75% (since last 0.25% cut in December 2025) and consequently the Council continues to benefit from interest on cash and investments which partially offsets some of the increased costs. If the need arose to externally borrow, then there would be adverse consequences for the budget.

- 4.13 The LGR decision received in July 2026 will disaggregate Rushcliffe between the two new authorities; Greater Nottingham Council and Nottinghamshire Council. This level of complexity has not been seen in any prior structural change and makes estimating costs and impact more challenging. A reserve was created in 2024/25 and the balance at 1 April 2026 was £1.199m. At Quarter 1 £0.132m has been released from the reserve to contribute to the cost of additional posts as demand on services increases. It is proposed that the reserve is topped up with the balance of the in-year efficiency £0.378m (net effect £0.246m increase).
- 4.14 Since the announcement of Simpler Recycling, the Council has been reporting the financial pressures arising from implementing new duties. New burdens funding allocated by Government is expected to be insufficient to cover the costs of implementing the scheme and the 2026/27 budget report showed a £1.171m shortfall in funding across the MTFS period and a reserve created to mitigate this. It has now been confirmed that there will be no additional separate funding for implementing food waste collections. The position could worsen if funding from Extended Producer Responsibility (EPR) grant drops below anticipated levels. Grant for 2026/27 has been confirmed as budgeted £1.279m and indications are that recycling credits which were assumed to end will continue in year giving £0.2m additional income. Uncertainty still exists around future year funding and the MTFS will be updated accordingly for 2027/28.
- 4.15 The Council's Transformation and Efficiency Plan (TEP) aims to address emerging financial challenges and is expected to deliver £0.386m savings in 2026/27 (main savings areas are; Leisure Strategy (£0.116m) through contract renegotiations, Garden Waste Scheme (£0.169m) due to price increase and Rushcliffe Oaks Crematorium £0.070m as per revised business case. At Quarter 1 £0.044m has been realised, the biggest risk to not achieving the target is Garden Waste income (at 30 June 2026 had achieved 93% of budget compared to 97% at the same time last year). Current projections assume a shortfall of £0.039m, which would be a 2% underachievement against the £1.939m income target; however, this may recover.
- 4.16 A Development Control Reserve is proposed to be created with the £0.133m New Burdens Safety Levy funding received in year. From 1 October 2026 there is a new requirement to charge a Building Safety Levy on residential developments, the proceeds of which are payable to Central Government. The reserve will fund the initial set-up, administration and monitoring required.

Procurement

- 4.17 Following the implementation of the Procurement Act 2023 on 24 February 2025, Cabinet approved a new Procurement Strategy in February 2026 to ensure compliance with the legislation. As part of the Council's commitment to improving transparency and governance, procurement key performance indicators (KPIs) will be reported quarterly to the Corporate Overview Group and Cabinet

Table 4 – Procurement KPIs

KPI	Qtr 1	
	number	%
Number of contracts above threshold*	0	
Total contracts awarded	5	
<i>of which:</i>		
SME	5	100%
Local Businesses	3	60%
Number of exemptions	4	
Average procurement cycle time	5.1 months	

* Supplies and Services £214,904, Works/concessions £5,372,904, Light Touch Regime £663,540

The baseline average procurement cycle time is 4 months. While the Quarter 1 average exceeds this benchmark, the increase is attributable to a single EV charger concession contract, which took 12 months to complete due to its value and complexity. Excluding this contract, the revised average procurement cycle time would be 3.4 months. Of the four exemptions approved, these were for the following reasons; no genuine competition (3 contracts), urgency due to external funding deadline (1 contract).

Conclusion

- 4.18 The revenue position remains relatively healthy with efficiencies expected to support arising pressures, but this can quickly change.
- 4.19 The position on capital is positive and whilst long term capital resources are diminishing, it is anticipated that there will be no need to externally borrow this financial year. The capital programme is delivered with little external funding, and it is a credit to the financial position of the Council that it can continue to invest in its assets for the benefit of its residents. Existing budgets are under pressure from inflation and rising costs of labour and materials, however capital contingency budget is available, followed by reserves if necessary to mitigate the impact. The focus remains on delivering 'business as usual' alongside the demands of LGR.
- 4.20 Procurement is outsourced to Nottingham County Council and is well managed to ensure compliance with the Procurement Act 2023. There are no concerns at this time and has been reviewed by Internal Audit and reported to the Governance Scrutiny Group.

Performance Monitoring – Corporate Strategy 2024-28

- 4.21 The Corporate Strategy 2024-28 was approved at Council on 7 December 2023. The four themes contained within the 2019-2023 Strategy have been retained and The Environment will continue to be a major priority both in the medium and longer term. Performance is monitored by theme to better show how corporate tasks and performance indicators for each of the four corporate priorities are progressing. The full corporate scorecard is in **Appendix G**.

- 4.22 The current Corporate Strategy will go through to March 2028 as there is less than two years to vesting day when Rushcliffe Borough Council ceases as a district council. At this point it will be split between the two new unitary councils for Nottinghamshire, resulting from the Local Government Reorganisation process (LGR). These will be known as Nottinghamshire Council and Greater Nottingham Council.
- 4.23 Overall progress against the corporate strategy remains positive, with strong momentum across priority areas. Delivery is broadly on track, with several strategic objectives achieved or showing measurable improvement during the period.
- 4.24 While progress is strong, some challenges remain. A small number of initiatives have experienced delays due to external pressures, capacity constraints, or dependencies beyond direct organisational control. This is likely to continue as the work required for LGR will have a significant impact on staff resources available for other projects.

4.25 Environment

Major progress on climate action—building energy upgrades most notably the solar panels installed to Rushcliffe Arena, and new EV chargers to two West Bridgford car parks, Bridgford Road and Nursery car park. 15,000 trees were planted to create Rushcliffe Woods; ongoing implementation of Environment Act and Simpler Recycling changes.

Performance highlights and pressures:

- Clean streets (LINS01) – this indicator is below target, 94.3% against 98% target
- Fly-tipping (LINS06) – marginally higher than target, 360 against 357 target
- Recycling (LINS18) – above target, 47.73% compared to 47.50% target, and contamination (LINS20) is below target, 9.12% compared to 12% target.

4.26 Quality of Life

Leisure Strategy delivery progressing—Sharphill Community Hall completed (opened in July) and new / updated community and recreation facilities underway. The new walking and cycling bridge over the river Trent was officially open to members of the public on 2 June 2026. Housing indicators show temporary accommodation usage (LINS25) higher than target (20 against 18 target) but average stay in temporary accommodation is lower than last year (LINS27a) and below target (7 weeks against 12 weeks target). Attendance at leisure facilities is above target for all indicators.

Housing Options continues to experience significant demand pressures, with high levels of temporary accommodation usage, homelessness presentations,

reviews, and also complaints and legal challenges creating ongoing capacity issues.

4.27 Sustainable Growth

The Greater Nottinghamshire Strategic Plan is progressing through the timetable with adoption expected from January to February 2027. There has been stronger than forecast affordable housing delivery (LINS24) (70 delivered against 40 target). This is just short of the 80-house target for quarter 2 and a positive sign that the annual target of 160 homes will be exceeded. Officers continue to be actively engaged in the redevelopment of the Ratcliffe on Soar site, working closely with Uniper, the East Midlands Freeport and other partners, while also using strategic and parish forums to engage with key stakeholders.

For LIDEG05 – Planning Appeals, 1 out of 8 appeals were allowed, this was a major application for Wysall Solar Farm.

4.28 Efficient Services

Good value-for-money task progress (monitored via MTFs); customer / service delivery generally strong in several KPIs (e.g., LINS52 - complaints on time 100%). Only one indicator below target, Percentage of expected Councillors attending in-person training events this municipal year (23.86% against 65% target).

The percentage of Councillors attending in-person training events is below target. A number of in-person training events are planned for this year however, it should be noted that the uncertainty surrounding LGR, a potentially higher number of meetings also due to LGR, and this being the 'expected' final year of the electoral cycle may all naturally decrease the engagement of Councillors in training across the board.

5. Risks and Uncertainties

- 5.1. Failure to comply with Financial Regulations in terms of reporting on both revenue and capital budgets could result in criticism from stakeholders, including both Councillors and the Council's external auditors. Key risks are detailed in the section on Pressures at paras 4.11 to 4.16.
- 5.2. The Council must be adequately protected against such risks, necessitating a sufficient level of reserves. Additionally, the Council should have the flexibility to utilise reserves for projects with potential benefits or when there is a shift in strategic direction. Specific reserves are held for the above risks. The Council remains committed to maintaining financial resilience during these challenging times.
- 5.3. The petition and any subsequent Community Governance Review (CGR) for the potential creation of a West Bridgford Town Council could result in additional costs falling on West Bridgford Special Expenses, including consultation,

governance, election and implementation costs. The timing and financial impact remain uncertain and will be monitored as the process develops.

6. Implications

6.1. Financial Implications

Financial implications are covered in the body of the report.

6.2. Legal Implications

There are no direct legal implications arising from this report. It supports the delivery of a balanced budget.

6.3. Equalities Implications

There are no direct equalities implications arising from this report.

6.4. Section 17 of the Crime and Disorder Act 1998 Implications

There are no direct Section 17 implications arising from this report.

6.5. Biodiversity Net Gain

There are no direct Biodiversity Net Gain implications arising from this report.

6.6. Local Government Reorganisation

There are no Local Government Reorganisation implications associated with this report.

7. Link to Corporate Priorities

The Environment	Successful management of the Council's resources can help the Council deliver on its goals as stated in the Corporate Strategy and monitored through this quarterly report
Quality of Life	
Efficient Services	
Sustainable Growth	

8. Recommendations

It is RECOMMENDED that the Corporate Overview Group scrutinises:

- a) the projected revenue budget efficiency for the year of £0.379m and proposals to appropriate this to the LGR Reserve given the risks surrounding LGR (paragraph 4.13)
- b) the projected capital budget efficiencies of £1.203m including the budget changes in Appendix E

- c) the projected underspend on Special Expenses of £2k (paragraph 4.8)
- d) the procurement KPIs to judge whether further information is required
- e) performance exceptions, to judge whether further information is required.

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Background papers available for Inspection:	Council 5 March 2026 – 2026/27 Budget and Financial Strategy Cabinet 14 July 2026 – Financial Outturn 2025/26
List of appendices:	Appendix A – Revenue Projected Outturn Position 2026/27 - June 2026 Appendix B – Revenue Variances over £25k - June 2026 Appendix C – Special Expenses Monitoring – June 2026 Appendix D - Capital Programme Summary 2026/27 - June 2026 Appendix E - Changes to Capital Budget Appendix F – Capital Variance Explanations – June 2026 Appendix G – Strategic Performance Scorecard

Projected Revenue Outturn Position 2026/27 – June 2026

2026/27	Original Budget £000	Revised Budget £000	Projected Outturn £000	Projected Variance over/(under) £000
Chief Executive	1,783	1,783	1,817	34
Development & Economic Growth	1,119	1,462	1,427	(35)
Finance & Corporate	5,594	5,732	5,439	(294)
Neighbourhoods	8,849	8,849	9,056	208
Sub Total	17,344	17,826	17,739	(87)
Capital Accounting Reversals	(4,246)	(4,246)	(4,246)	0
Minimum Revenue Provision	1,237	1,237	1,237	0
Total Net Service Expenditure	14,335	14,817	14,730	(87)
Grant Income	(6,489)	(6,489)	(6,781)	(292)
Collection Fund	(11,456)	(11,456)	(11,456)	0
Total Funding	(17,945)	(17,945)	(18,237)	(292)
Net Transfer to/(from) Reserves	3,610	3,128	3,507	379
Posts funded from LGR Reserve				(132)
Funded from Planning Appeals Reserve				(45)
Top up Planning Appeals Reserve				45
Create Building Control Reserve				133
Top up LGR reserve				378
Total Committed from underspend				379
Net Budget Deficit/(Surplus)				(0)

APPENDIX B

Revenue Variance Explanations (over £25k)

Adverse variances in excess of £25k

Department	Reason	Projected Outturn Variance £000
Strategic Housing	Previously centralised schemes now fall under remit of RBC, this was accounted for in Government overall funding settlement but costs were unknown at time of budget setting	174
Depot & Contracts/Streetwise	Increasing cost of diesel/HVO	146
Finance	Additional posts to support LGR (Data Analyst/Finance Business Partner) partly covered from LGR reserve	75
Legal	External legal support and interim Monitoring Officer to cover demand	50
Planning & Growth	Shortfall in planning income projected due to reduced demand	50
Environmental Health	Legal fees	41
Depot & Contracts	Shortfall in Garden Waste income projected	39
Planning & Growth	Net effect of Gamston SPD (agency £95k, legal costs £67k less PPA income £117k)	45
Environmental Health	Shortfall in projected taxi income	26
Total Adverse Variances		646

Favourable variances in excess of £25k

Department	Reason	Projected Outturn Variance £000
Finance	Additional interest income	(205)
Depot & Contracts	Additional income from glass sales due to higher per tonne price	(175)
Benefits	Variance arising from net effect of housing benefits subsidy based on initial estimate	(85)
Streetwise	Salary savings in grounds maintenance	(38)
Property	Vacant post not filled	(57)
BSU	Salaries savings due to part year vacancies and staff turnover	(55)
Communities	Additional football income	(34)
Depot & Contracts	NDR East Leake Leisure Centre variance to estimated budget actual is determined by valuation office	(32)
ICT	In year vacancies and staff turnover	(31)
Finance	Savings on external payroll provision due to change in provider	(27)
Property	Saving on electricity at Rushcliffe Arena due to installation of solar panels	(27)
Total Favourable Variances		(766)
Other minor variances		33
Total Net Service Expenditure Variance		(87)

Special Expenses Monitoring June 2026

2025/26	Original Budget	Projected Outturn	Variance	Reasons
West Bridgford				
Parks & Playing Fields	471,000	464,000	(7,000)	Tennis income was not budgeted
West Bridgford Town Centre	130,600	130,600	0	
Community Halls	137,600	142,600	5,000	Variation in NDR cost to budget
Repayment of Revenue Deficit	30,000	30,000	0	
Annuity Charges	158,000	158,000	0	
Revenue Contribution to Capital Outlay	100,000	100,000	0	
Sinking Fund (The Hook)	20,000	20,000	0	
Total	1,047,200	1,045,200	(2,000)	
Keyworth				
Keyworth Cemetery	10,000	10,000	0	
Annuity	600	600	0	
Total	10,600	10,600	0	
Ruddington				
Ruddington Cemetery	11,500	11,500	0	
Total	11,500	11,500	0	
Total Special Expenses	1,069,300	1,067,300	(2,000)	

Capital Programme Summary 2026/27 – June 2026

2026/27	Original Budget £000	Current Budget £000	Projected Actual	Projected in year cost/(efficiency) £0002	Reason
Development & Economic Growth	1,470	2,266	1,653	(613)	£200k ROT Masterplan not yet committed, £209k Rushcliffe Oaks PV undergoing evaluation. Potential to reprofile £411k to 27/28.
Neighbourhoods	5,143	7,591	7,001	(590)	£136k variance on Arena Solar Panels, costs less than original estimate (corresponding reduction in grant funding); £114k variance on Vehicle Acquisition but this sum will be needed in 27/28; and £77k variance on Support for RHPs which will also be needed in 27/28.
Finance & Corporate Services	485	868	868	-	
Contingency	0	0	0	-	
Total Expenditure	7,098	10,725	9,522	(1,203)	
Funded By					
Capital Receipts	325	1,450	1,005	(445)	Primarily: variance on the Crematorium as PV works not yet committed; £70k saving on Toothill contribution; balance relates to schemes which may be reprofiled to 27/28.
Government Grants	2,224	2,302	2,168	(134)	£136k variance on Arena Solar Panels offset by £2k additional grant for Warm Homes.
Other Grants & Contributions	0	385	385	-	
Section 106 / CIL	0	1,205	1,128	(77)	Arising from £77k variance on Support for RHPs, sum will be needed in 27/28.
Use of Reserves	4,549	5,383	4,836	(547)	Primarily: £200k not yet committed ROT Masterplan; £114k Vehicle Acquisition potentially to be reprofiled to 27/28; and £138k potentially to be reprofiled to 27/28 for work to Investment Properties.
Borrowing	-	-	-	-	
Total Funding	7,098	10,725	9,522	(1,203)	

Changes to Capital Budget – June 2026

Budget Change / Scheme	Adjustments £000	Comment	Funded by
Original Estimate Approved	7,098		
Various	3,145	2025/26 Carryforwards - Cabinet 14 July 2026	Mix of receipts, grants, and reserves.
Various	(37)	Accelerations from 2026/27 to 2025/26 - Cabinet 14 July 2026	Reserves
FMS Replacement System	140	From 2025/26 revenue underspends - Cabinet 14 July 2026	Organisation Stabilisation Reserve.
West Park Enhancements	(55)	Budget not required, vired to Hook new scheme	Capital receipts
West Bridgford Play Areas	(35)	Budget vired to Hook new scheme	Regeneration & Community Projects Reserve
The Hook new scheme	110	£35k from WB play areas and £55k from West Park Enhancements, £30k additional budget	Capital receipts repayable by SE annuity
Bridgford Park	10	Vired from West Park Enhancements for commemorative installation and tree carving	Capital receipts repayable by SE annuity
ICT Security	(30)	Virement between ICT budgets	Organisation Stabilisation Reserve.
IT Replacement Programme	16	Virement between ICT budgets	Organisation Stabilisation Reserve.
Technical Infrastructure	14	Virement between ICT budgets	Organisation Stabilisation Reserve.
Disabled Facilities Grants	(108)	Transfer funding to discretionary pot	Govt Grant
Disabled Facilities Grants (Discretionary)	108	Top up from DFG budget	Govt Grant
Arena Solar Panels	349	Installation of Solar Panels, grant funded	Govt Grant
Current Budget Quarter 3	10,725		

Capital Variance Explanations – June 2026

Name	Opening Budget	Current budget	Actual YTD	Projected Outturn	Projected Outturn Variance	Comment
Development & Economic Growth						
REPF GRANT BUSINESS GRANTS CAP PROJECTS	0	5,000	0	5,000	0	
UKSPF BUSINESS SUPPORT GRANTS	0	6,000	4,041	4,000	(2,000)	Whole grant balance will not be utilised on business support grants, remaining funding to be applied The Hook (new scheme).
KEYWORTH CEMETERY 22-23	0	25,000	0	0	(25,000)	Concept design prepared; application to be submitted to local Diocese for approval; likely that cost will exceed budget available - contingency application/allocation will be required. Grade 1 Listed so works to wall not straight forward. This expenditure is a Special Expense for Keyworth. It is unlikely that any expenditure will be incurred this year.
MANVERS BP ENHANCEMENTS	70,000	105,000	(13,270)	35,000	(70,000)	Final payment to roofing contractor to be released. EPC improvement work for MEES: LED lights/extractor fans. Actual is o/s accrual. Awaiting warranty docs. £70k energy efficiency works - awaiting legislation change re minimum energy standards.
STREETWISE DEPOT	0	34,000	(3,209)	34,000	0	Air conditioning for the office to be commissioned, motorising shutters, external storage space at back of building.
BRIDGFORD PARK KIOSK	0	0	(3,019)	0	0	O/s accrual. Building control need to sign the job off.
COLLIERS BP CP SURFACE/DRAIN	50,000	50,000	0	0	(50,000)	Energy efficiency works to improve EPC rating. Roof surface improvements. As with Manvers, minimum energy works, not likely this year
HIGHWAYS VERGE IMPS	0	237,000	0	237,000	0	Engagement with Via appointed to do design work. Work to be commissioned. 4 areas Cotgrave and Cropwell Bishop. Looking to ask for further funds to be able to complete all 4 areas - potentially £450k.
BINGHAM LEISURE HUB	0	8,000	8,288	8,000	0	Expenditure on Building Management System enhancements. System controls heating/cooling and monitoring mechanical equipment.
CAR PARK RESURFACING	200,000	214,000	0	214,000	0	Feasibility for scope of work Newgate St Car Park and possibly RCP. Works planned for Q4.
WATERCOURSE IMPROVEMENTS	0	16,000	(6,765)	5,000	(11,000)	A further phase of work is planned for 27/28 which is currently estimated to cost £70k (new capital appraisal to be prepared) - this balance to be used to supplement the further phase. Actual is an o/s accrual. Balance to be carried forward for next phase of works. Some design works in year.
THE POINT	0	68,000	(400)	50,000	(18,000)	Basement waterproofing work to be done and replacement auto entrance door, fire protection system. Actual is an o/s accrual.
EXTNAL DOOR/WINDOW UPGRADES	0	39,000	0	11,000	(28,000)	Potential schemes: Eaton Place and Streetwise.
COTGRAVE BUSINESS HUB	0	30,000	0	30,000	0	Power bollards and canopy lighting to be undertaken.
THE CREMATORIUM	0	279,000	18,264	70,000	(209,000)	Works undertaken; replacement entrance doors, feature bench, water Feature, hot water cylinder. Remaining provision £209k for PV is being evaluated.
RADCLIFFE-ON-TRENT MASTERPLAN	1,000,000	1,000,000	0	800,000	(200,000)	Provision is for land acquisition for car parking. Deal has been agreed. £200k not yet committed.
HAMMERHEAD MOORBRIDGE	150,000	150,000	0	150,000	0	Planning application to be submitted. Works planned for Q4.
Development & Economic Growth Total	1,470,000	2,266,000	3,928	1,653,000	(613,000)	

Name	Opening Budget	Current budget	Actual YTD	Projected Outturn	Projected Outturn Variance	Comment
Neighbourhoods						
LAND ACQ CARBON OFFSETTING	0	0	4,700	5,000	5,000	Legal fees relating to the acquisition of Wolds Wood in 25-26.
WARM HOMES GRANT	535,000	535,000	(0)	537,500	2,500	2nd year of scheme, expenditure reprofiled, will be fully funded by Govt Grant.
REGISTERED HOUSING PROVIDERS	0	1,197,000	578,180	1,120,000	(77,000)	First tranche of grant released for Affordable Housing units Hollygate Lane Cotgrave. Fourth tranche to be released in 27/28.
WEST PARK ENHANCEMENTS	80,000	25,000	(11,960)	25,000	0	£80k was estimated for tennis courts and storage solution. Savings have been achieved for both and only one tennis court to upgraded, total required £25k. Remaining budget vired to The Hook (new scheme)
DISABLED FACILITIES GRANT	920,000	997,000	174,679	806,000	(191,000)	Projected actual is £806k at this stage but it is expected that the budget will be fully committed.
DISCRETIONARY TOP-UPS DFGs	0	181,000	32,527	101,000	(80,000)	Projected actual is £101k at this stage but it is expected that the budget will be fully committed.
CLC AND KLC ENHANCEMENTS	20,000	40,000	(126,792)	30,000	(10,000)	£29k invoice to be processed for Cotgrave media filter replacement. Actual is outstaing retention accruals.
ARENA DEVELOPMENT	450,000	450,000	0	450,000	0	Facility now 10 years old and requires some updating, main works; £250k Studio 3 removal of low wall and ventilation works, £200k roof works which may not all be needed.
TOOTHILL SPORTS COMPLEX IMPROVEMENTS	0	200,000	10,792	203,500	3,500	Back out to tender, predict small overspend. Risk project may slip to quarter 2 2027/28 summer holidays.
EGC ENHANCEMENTS	50,000	290,000	40,629	295,300	5,300	Projected overspend taking account of staff costs.
SHARPHILL COMMUNITY FACILITY	0	120,000	(22,470)	120,000	0	Scheme Completed July 26. Final payments to be made to contractor and consultants.Snagging to be addressed.
BRIDGFORD PARK	0	10,000	0	10,000	0	Commemorative installation and tree carvings.
PLAY AREAS/FACS FOR OLD CHILDN	100,000	73,000	55,004	73,000	0	West Park Play Area and Teen Facility completed at £55k is complete. Balance not yet committed but will be used for other play areas on a priority basis.
VEHICLE REPLACEMENT	1,868,000	1,899,000	104,385	1,785,000	(114,000)	Mower, Panel Van, Ford Transit Tipper, and Top Dresser acquired. 9 food waste trucks to be purchased circa £1.250m plus 26t Refuse Freighter, Caged Tipper, Cylinder Mower, Ford Transit Van, Depp Slitter, and a Mowing Deck to be acquired. A grant of £41k has been secured from the Football Association to part fund Streetwise Equipment needed.
RCP ENHANCEMENTS/ROU ASSET IFRS16	25,000	25,000	25,000	25,000	0	Works completed.
ARENA SOLAR PANELS	0	349,000	112,967	212,500	(136,500)	Installation of the solar panels fully funded by Govt Grant. Original estimated costs exceeded acquisition and installation required.
HOUND LODGE ENHANCEMENTS	395,000	395,000	0	395,000	0	New windows required not in original scheme. These are required in order to ensure that the energy efficiency works can be carried out. This will increase the costs and a capital contingency application will be made. Air Conditioner to be installed in the Manager's office.
GRESHAM PAVILION	200,000	210,000	0	210,000	0	Planned works; £110k for shower upgrade work, £10k for acquisition of a vending machine, £80-90k for Solar PV.
EMPTY HOMES CPOs	250,000	250,000	0	250,000	0	Work is continuing regarding contacting home owners and trying to engage in the process of bringing properties back into use.
THE HOOK PLAY AREA	0	110,000	0	112,000	2,000	New Scheme with £30k additional funding which will increase the SE annuity with balance vired from other WB Play Areas Capital Provision.
THE HOOK WORKS (FOOTPATHS)	50,000	35,000	0	35,000	0	Works completed.
GRANT POT FOR FOOTBALL FACILITIES	200,000	200,000	0	200,000	0	Portion of grant to be used to employ grant application specialist to assist Football Clubs. Budget was based on 8 grants x £50k (£200k in 26/27 and 27/28) but applications to this level not expected. Grant provision £375k over 26/27 and 27/28; 25k consultancy support in 26/27.
Neighbourhoods Total	5,143,000	7,591,000	977,640	7,000,800	(590,200)	

APPENDIX F

Name	Opening Budget	Current budget	Actual YTD	Projected Outturn	Projected Outturn Variance	Comment
Finance & Corporate Services						
ICT REPLACEMENT PROGRAMME	135,000	135,000	44,514	135,000	0	Expenditure on target
FMS REPLACEMENT	0	189,000	0	189,000	0	Work is ongoing to upgrade the FMS System
ICT SECURITY	50,000	88,000	0	88,000	0	Potential budget pressures.
TECHNICAL INFRASTRUCTURE	65,000	65,000	13,791	65,000	0	Expenditure has commenced.
DIGITAL STRATEGY	60,000	60,000	(8,000)	60,000	0	Actual is an outstanding accrual.
APPLICATIONS/APPS	75,000	106,000	0	106,000	0	No expenditure yet but expected to be spent.
Finance & Corporate Services Total	385,000	643,000	50,305	643,000	0	
Contingency						
CAPITAL CONTINGENCY	100,000	225,000	0	225,000	0	£125k carried forward from 2025/26 underspends. Potential commitments for Hound Lodge and Keyworth Cemetery.
Contingency Total	100,000	225,000	0	225,000	0	
Total Capital Programme	7,098,000	10,725,000	1,031,873	9,521,800	(1,203,200)	

Summary of Performance Indicators - Strategic Scorecard

Environment			
Status	Strategic Task	Dates Due Date	Status Progress Bar
	ST2427_01 Deliver Rushcliffe's Climate Change Strategy 2021-2030	31-Mar-2030	73%

Key Achievements 2025/6

1. Council: Decarbonising Operations

Fleet Transition: The use of HVO fuel continues to be rolled out across the fleet. In addition, a further four new electric vehicles have been added into the Council's operational fleet, reducing annual emissions by approx. 12 tonnes CO₂e. The Council continue to monitor costs of both HVO and diesel in light of the current situation in the Persian Gulf region.

Energy Efficiency Upgrades: Cotgrave LC, Sir Julien Cahn and Gamston Community Hall have all benefited from a variety of energy efficiency improvements including PV, air source heat pumps and smart controls across achieving carbon neutral energy use when on a REGO tariff. Further rollout of retrofitting LED lighting in other Council buildings.

Carbon Literacy Training: Delivered training to over 80 staff members, embedding climate awareness into daily operations and decision-making.

Green Procurement Policy: Rolled out updated corporate procurement guidelines prioritising low-carbon suppliers and materials.

Status	Strategic Task	Dates Due Date	Status Progress Bar
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2. **Community: Supporting Residents and Businesses**

Business Climate Network: Launched a local business forum to share best practices on sustainability, with 35 SMEs participating in the first year.

Community Climate Grants: Funded 12 grassroots projects including repair cafés, community gardens, and energy advice workshops.

Public Engagement: Ran a successful “Climate Conversations” campaign, reaching over 5,000 residents through events, surveys, and social media.

3. **Conservation: Enhancing Natural Assets**

Tree Planting Programme: Planted 3,000 native trees across parks and green corridors, contributing to biodiversity and carbon sequestration. The community tree planting scheme for parish and town council’s was expanded for Winter 2025. Planting of 16,541 trees and shrubs at Rushcliffe Wood, Upper Broughton and 25,210 trees and shrubs at Wolds Wood, Kinoulton, commenced in early 2026.

Biodiversity Action Plan Delivery: Restored 5 hectares of wildflower meadows and improved 2 local nature reserves with new habitats and signage.

Land Acquisition: During 2025 land was purchase, this was approximately 50 acres of land at Upper Broughton to form Rushcliffe Wood and a further approximate 50 acres at Kinoulton to form Wolds Wood. This will be used to offset the residual carbon generated from Council Operations

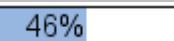
Citizen Science Initiatives: Engaged over 200 volunteers in wildlife monitoring and habitat surveys, strengthening local data and stewardship.

Status	Strategic Task	Dates Due Date	Status Progress Bar
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ST2427_02 Implement the Environment Act commitments

31-Mar-2027



Communities - Officers continue to work toward implementing the Biodiversity net gain (BNG) commitments from the Environment Act.

The main focus this quarter has been the further embedding of the BNG process with Planning and Growth with staff continuing to update the guidance and undertaking assessment of planning application with BNG obligations. By 31 December 2025 four Biodiversity Net Gain reports submitted under planning permissions have been approved.

Further work has included consultation with county wide BNG group and supporting the development and implementation of the county **Local Nature Recovery Strategy**, which published by the county council in November 2025.

The Environment Act has a target to contribute to an increase in tree canopy and woodland cover in England to 17.5% by 2050. The purchase of land for additional tree planting for Carbon offsetting will contribute to this objective. Work has continued to allow the purchase of land to create Rushcliffe Woods and Wolds Wood for carbon offsetting towards Council carbon neutral target of 2030.

Biodiversity Duty: The Environment Act requires the local authority to produce a report every 5 years on the actions taken by the council, the first report was published on the council's website in March 2026. A workshop for service area leads will be held in May 2026 to review potential biodiversity impacts from council services and potential action to address these issues.

Environmental Health: The Council undertook a public consultation exercise in 2024 with a proposal to revoke the existing Smoke Control Orders and replacing these with a single Smoke Control Order, covering the whole of the Borough. It was agreed to delay any decision to implement such an order for a period of 2 years (2026). In the meantime work has continued over the quarter to educate and advise the public on the use of wood fired burners.

Waste and Resources: There is a national target to reduce residual waste (excluding major mineral wastes) per capita by 50% by 2042. A key task is the implementation of the national Simpler Recycling scheme which is well underway with the delivery of glass recycling bins to households across the borough completed and a new kerbside glass collection

Status	Strategic Task	Dates Due Date	Status Progress Bar
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service started in December 2025. A countywide communication package to promote and educate the public on the wider range of dry recycling that are now allowed in the blue wheeled bin was widely communicated with the distribution of over 50,000 new recycling stickers to residents. The changes came into effect on 31 March 2026 and include from 1 April 2026 including clean food trays and tetra packs to help further increase recycling rates and reduce contamination levels.

Work is now ongoing to deliver a new weekly food waste collection service by October 2027 as well as looking into a new service to collect soft plastics from households. However, DEFRA have now confirmed the collections of soft plastics will not become mandatory until March 2030

Missed bin figures are slightly above target and higher than the first quarter last year in the main down to some staff sickness. Performance is being managed with the collection crews and whilst we will continue to monitor the numbers each month the Council collect over 3.7 million bins each year with a success rate of 99.9% of bins collected on schedule

Status	Ref.	Description	Q1 2026/27			2026/27	2025/26
			Value	Target	Long Trend	Target	Value
	CS_LINS01	Percentage of streets passing clean streets inspections	94.3%	98.0%		98.0%	95.2%
	CS_LINS06	Cumulative number of fly tipping cases (against cumulative monthly comparison for last year)	360	357		1430	1430
	CS_LINS18	Percentage of household waste sent for reuse, recycling and composting	47.73%	47.5%		45%	43.22%
	CS_LINS20	Percentage recycling contamination rate	9.12%	12%		12%	12.5%
	CS_LINS23	Residual waste collected per household, in kilos	112.12	117.50		470	454.22
	CS_LINS77	Percentage reduction of CO2 from the Council's own operations (from 2008/09 baseline)	Reported annually				-56%

Quality of Life

Status	Strategic Task	Dates Due Date	Status Progress Bar
✔	ST2427_03 Be an active partner in the delivery of the East Midlands Devolution Deal	31-Mar-2027	100%

This task has been delivered and incorporated into business as usual.

	ST2427_04 Deliver Rushcliffe's Leisure Strategy 2021-2027	31-Mar-2027	100%
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A project team has been created to support the end of the East Leake PFI in 2027 which will see the inclusion of the leisure facility in the Council's leisure contract. The Council has also developed an opportunity to lease West Park cricket facility to Nottinghamshire County Cricket Club which will see the facility become a hub for community cricket, while also providing high-quality facilities for the club's expanded player pathway, which gives boys and girls the opportunity to progress towards a professional career. In line with the local football facilities plan strategy a number of joint visits have taken place to sites that have been identified and participation information shared. Green flags achieved at Rushcliffe Country Park, the Hook and Sharphill Woods. The new walking and cycling bridge over the river Trent is in place and will shortly open to members of the public. Work has completed on the Council's new community venue in Sharphill near Edwalton, which will provide an exciting new space for residents, groups and businesses to enjoy. This new facility was opened July 2026

Status	Ref.	Description	Q1 2026/27			2026/27	2025/26
			Value	Target	Long Trend	Target	Value
	CS_LINS25	Number of households living in temporary accommodation	20	18		18	9

Housing Options continues to experience significant demand pressures, with high levels of temporary accommodation usage, homelessness presentations, reviews, and also complaints and legal challenges creating ongoing capacity issues.

Status	Ref.	Description	Q1 2026/27			2026/27	2025/26
			Value	Target	Long Trend	Target	Value
	CS_LINS26a	Cumulative number of main housing duty decisions issued	22	21		21	72
	CS_LINS27a	Average length of stay of all households in temporary accommodation	7 weeks	12 weeks		12 weeks	8 weeks
	CS_LINS29a	Cumulative number of successful homelessness prevention outcomes	21	15		60	58
	CS_LINS31a	Percentage of applicants within Bands 1 and 2 rehoused within 26 weeks from the date of application	93%	60%		60%	83.67%
	CS_LINS32	Average number of weeks for all Home Search applicants to be rehoused through Choice Based Lettings	40 weeks	55 weeks		55 weeks	32 weeks
	CS_LINS51	Number of leisure centre users - public	309,171	284,996		1,200,000	1,298,905
	CS_LINS52	Number of Edwalton Golf Courses users	20,622	19,617		53,000	64,559
	CS_LINS72b	Percentage usage of community facilities	40.5%	40%		40%	40%
	CS_LINS80a	Percentage food businesses broadly compliant at first assessment / inspection	97%	91%		91%	95%
	CS_LINS80g	All crime figures within Rushcliffe per 1000 per head of population	13.57	-		-	46.78

Sustainable Growth

Status	Strategic Task	Dates Due Date	Status Progress Bar
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ST2427_05 Provide community leadership in the redevelopment of the Ratcliffe on Soar site, during and post decommissioning of the power station

31-Mar-2027

50%

Officers are actively engaged in the redevelopment of the Ratcliffe on Soar site, working closely with Uniper, the East Midlands Freeport and other partners, while also using strategic and parish forums to engage with key stakeholders. This approach ensures the Council is influencing plans and championing local interests as proposals and the wider masterplanning continue to develop.



ST2427_06 Implement Levelling-up and Regeneration Bill commitments

31-Mar-2027

10%

The Levelling-up and Regeneration Act came into effect in 2023, however whilst the Act is now law, it requires secondary legislation and further guidance to be fully implemented. Key secondary legislation still not in place include new Infrastructure Levy and National Development Management Policies. Hence, the percentage progress of this task is still relatively low.



ST2427_07 Adopt the Greater Nottingham Strategic Plan

31-Mar-2027

75%

The Greater Nottingham Strategic Plan was submitted for examination on 22 December 2025. Three inspectors have been appointed to conduct the examination.

The latest GNSP timetable is:

Submission of GNSP for examination – December 2025

Examination in Public start – January 2026

Examination hearings – July 2026

Receipt of Inspector's Report – December 2026 to January 2027

Adoption December – January 2027 to February 2027



ST2427_08 Support the delivery of the new employment sites and new homes, including meeting affordable housing targets, at key sites including Fairham, Gamston, RAF Newton and Bingham

31-Mar-2027

50%

Status	Strategic Task	Dates Due Date	Status Progress Bar
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With the exception of the Gamston site, where two applications are currently pending consideration and a third is expected later this year, the strategic sites now have the benefit of planning permission, and are delivering much needed housing in the Borough to meet local and national targets.



ST2427_13 Continue to be an active partner in the delivery of the East Midlands Combined County Authority aims and objectives

31-Mar-2026

100%

We remain an active partner with both senior officers and Councillors engaging with EMCCA officers.

Status	Ref.	Description	Q1 2026/27			2026/27	2025/26
			Value	Target	Long Trend	Target	Value
	CS_LIDEG05	Percentage of appeals allowed against total number of Major planning applications determined by the authority	12.5%	10%		10%	2.9%
1 out of 8 appeals were allowed, this was a major application for Wysall Solar Farm.							
	CS_LIDEG06	Percentage of appeals allowed against total number of Non-Major planning applications determined by the authority	2.7%	10%		10%	0.7%
	CS_LIDEG07	Number of planning applications received	360	-		-	1326
	CS_LIDEG09	Number of Planning Application decisions issued	544	-		-	1188
	CS_LIDEG33	Number of new homes built	No data available			-	-
	CS_LIDEG34	Area of new employment floorspace built (sq mtrs)	No data available			-	-

Status	Ref.	Description	Q1 2026/27			2026/27	2025/26
			Value	Target	Long Trend	Target	Value
	CS_LIDEG41	Level of income generated through letting property owned by the Council but not occupied by the Council	£492,725	£479,000		£1,916,000	£2,000,759
	CS_LIDEG50	Percentage of UKSPF and REPF funding allocated	No data, see note	100%		100%	100%
	CS_LINS24	Number of affordable homes delivered	70	40		160	229
	CS_LINS60	Number of users of paid council car parks	Awaiting data	255,250		1,021,000	1,021,492
	CS_LINS61	Total car parking income	Awaiting data	£291,250		£1,165,000	£1,164,340.54

*Note: UKSPF will cease in September 2026/27, no further award is expected in quarters 1 or 2.

Efficient Services

Status	Strategic Task	Dates Due Date	Status Progress Bar
	ST2427_10 Deliver good value for money in Council operations for our residents	31-Mar-2027	75%

Current progress is 25% for 2026/27 (and 75% overall) and is being monitored through the year with the Medium-Term Financial Strategy (MTFS).

	ST2427_14 Be an active partner in the delivery of Local Government Reorganisation for the Nottinghamshire region	31-Mar-2026	100%
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A Government decision was received on 16 July indicating the preferred option was Bii, the proposal that placed areas of Rushcliffe Borough Council, Broxtowe Borough Council and Gedling District Council with Nottingham City Council. Work will continue to prepare for the transfer of functions and staff to the new authority on 1 April 2028.

Status	Ref.	Description	Q1 2026/27			2026/27	2025/26
			Value	Target	Long Trend	Target	Value
	CS_LIDEG 02a	Percentage of major applications dealt with in 13 weeks or agreed period (10 or more houses) - quarterly	92.5%	70%		70%	95.7%
	CS_LIDEG 03a	Percentage of non-major applications dealt with in 13 weeks or agreed period (10 or more houses) - quarterly	88.6%	80%		80%	90.4%
	CS_LIDEG 10a	Priority 1 planning enforcement inspections carried out in target time	100%	90%		90%	93.96%
	CS_LIDEG 40b	Percentage of council owned units occupied	95.45%	95%		95%	96.42%

Status	Ref.	Description	Q1 2026/27			2026/27	2025/26
			Value	Target	Long Trend	Target	Value
	CS_LIDEG 42	Percentage of privately owned industrial units occupied	91.68%	92%		92%	92%
	CS_LIDEG 60	Number of cremations held at Rushcliffe Oaks	193	188		753	770
	CS_LIDEG 61	Income from all activities at Rushcliffe Oaks	£218,204	£214,150		£856,600	£214,150
	CS_LIFCS 10	Percentage of invoices for commercial goods and services which were paid by the authority in payment terms	98.95%	98.00%		98.00%	95.61%
	CS_LIFCS 15	Value of savings achieved by the Transformation Strategy against the programme at the start of the financial year	£0.44m	£0.077m		£0.314	£1m
	CS_LIFCS 20	Percentage of Council Tax collected in year	29.06%	29.40%		99.00%	99.10%
	CS_LIFCS 21	Percentage of Non-domestic Rates collected in year	40.24%	38.20%		99.20%	99.50%
	CS_LIFCS 22a	Average number of days to process a new housing benefit claim	9.14	12.5		12.5	10.19
	CS_LIFCS 22b	Average number of days to process a change in circumstances to a housing benefit claim	2.05	4		4	3.23
	CS_LIFCS 22c	Average number of days to process a new council tax reduction claim	11.84	17.5		17.5	11.5
	CS_LIFCS 22d	Average number of days to process a change in circumstances to council tax benefit claim	1.41	3.5		3.5	2.61
	CS_LIFCS 33	Percentage of time when key ICT systems are unaffected by downtime (cumulative)	99.6%	99.5%		99.5%	99.6%

Status	Ref.	Description	Q1 2026/27			2026/27	2025/26
			Value	Target	Long Trend	Target	Value
	CS_LIFCS 43a	Percentage of expected Councillors attending in-person training events this municipal year	23.86%	65%		65%	51.13%
The percentage of Councillors attending in-person training events is below target. A number of in-person training events are planned for this year however, it should be noted that the uncertainty surrounding LGR, a potentially higher number of meetings also due to LGR, and this being the 'expected' final year of the electoral cycle may all naturally decrease the engagement of Councillors in training across the board.							
	CS_LIFCS 43b	Percentage of Councillors completing e-learning mandatory e-learning modules this municipal year	86%	80%		80%	83.7%
	CS_LIFCS 52	Percentage of complaints responded to within target times	100.0%	95.0%		95.0%	100.0%
	CS_LIFCS 62	Percentage increase in digital transactions	6.51%	1%		3.0%	3.89%
	CS_LIFCS 65	Percentage of telephone enquiries to Rushcliffe Customer Service Centre resolved at first point of contact	93%	87%		87%	93.25%
	CS_LINS0 3	Percentage of town centres restored to Grade A cleanliness before 10am	97.57%	92%		92%	96.8%
	CS_LINS0 4	Streetwise income from external customers and key partners	£120,000	£105,000		£420,000	£502,000
	CS_LINS0 7a	Percentage of licensing applications processed within target time	98.8%	90%		90%	97.04%
	CS_LINS1 2	Average length of time for the approval of a DFG	1 week	8 weeks		8 weeks	1 weeks
	CS_LINS1 9b	Number of missed bins (residual, dry recycling, glass and garden waste) reported	757	750		500	3,684
	CS_LINS4 9	Number of empty homes brought back into use	3	3		10	23

Status	Ref.	Description	Q1 2026/27			2026/27	2025/26
			Value	Target	Long Trend	Target	Value
	CS_LINS7 3a	Income generated from community buildings	£34,413.84	£32,800.00		£131,200	£106,050.75
	CS_LINS7 3b	Income generated from parks, pitches and open spaces	£107,337.01	£79,750.00		£319,000	£385,201.22